

ULTIMATE CAR CARE

BY JOSH REYES

PAINT PROTECTION FILMS CERAMIC COATING STUDIO

PAINT PROTECTION FILM WARRANTY INFORMATION

123 Shaw Blvd, Oranbo, Pasig City

At Ultimate Car Care by Josh Reyes, we are committed to delivering premium-grade Paint Protection Film solutions engineered for long-term durability, optical clarity, and surface protection.

This warranty applies exclusively to Paint Protection Film installations performed by Ultimate Car Care Center using authorized film products and approved installation procedures. This warranty is provided to the original registered vehicle owner and becomes effective on the date of installation.

WARRANTY COVERAGE

Ultimate Car Care by Josh Reyes warrants that the installed Paint Protection Film will remain free from manufacturing defects under normal use and proper maintenance for the applicable warranty period of the selected film package.

Coverage includes:

- Yellowing not caused by external contamination or neglect
- Cracking or crazing of the film surface
- Delamination or adhesive failure
- Bubbling caused by manufacturing defects
- Loss of optical clarity due to product failure
- Premature deterioration under normal environmental exposure

APPLICABLE WARRANTY PERIODS

SELECTED FILM PACKAGE	WARRANTY DURATION
EVO – Perfect Package	15 Year Warranty
Hydro – Protect Package	10 Year Warranty
Ultra – Start Package (Paint Protection Film)	5 Year Warranty
COATING WARRANTY CLARIFICATION	
PPF Coating	2 Years Only
Window Coating	2 Years Only

SELECTED FILM PACKAGE	WARRANTY DURATION
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Plastic Trim Coating	2 Years Only
Wheel and Caliper Coating	2 Years Only

After the applicable warranty period, coating performance maintenance and reapplication services may be recommended. Reapplication services are not included under warranty coverage and corresponding charges shall apply.

WHAT IS COVERED

This warranty covers replacement of affected film panels determined by Ultimate Car Care Center to have failed due to manufacturing defects. If a defect is confirmed:

- The defective film will be removed and replaced.
- Replacement coverage applies only to the affected area/panel.
- Installation labor for warranty-approved replacements is included.
- Replacement film may vary slightly due to paint aging or environmental exposure.

All warranty evaluations and approvals shall be conducted exclusively by Ultimate Car Care Center.

WARRANTY LIMITATIONS

This warranty does not cover:

- Damage caused by accidents, collisions, or impact
- Improper washing techniques or abrasive cleaning methods
- Rock chips penetrating through the film into the paint surface
- Surface scratches considered normal wear and tear
- Chemical damage from harsh cleaners or solvents
- Pressure washer misuse or excessive heat exposure
- Damage caused by neglect, abuse, or improper maintenance
- Rust, oxidation, paint failure, or pre-existing paint defects
- Lifting caused by repainted or non-OEM paint surfaces
- Water spotting, mineral deposits, or environmental fallout
- Unauthorized modifications or repairs to the film

Minor edge lifting in complex installation areas may occur over time and may not qualify as a manufacturing defect.

OWNER RESPONSIBILITIES

To maintain warranty validity, the vehicle owner must:

- Follow all aftercare and maintenance instructions provided by Ultimate Car Care Center.
- Avoid washing the vehicle within the recommended curing period.
- Use pH-neutral automotive shampoos and safe wash methods.
- Avoid abrasive polishing or compounding over film surfaces.
- Present proof of installation and warranty registration when requesting service.

Failure to properly maintain the film may void warranty coverage.

EVO – PERFECT PACKAGE EXCLUSIVE PROTECTION BENEFIT

Clients enrolled under the **EVO – Perfect Package** are entitled to up to **four (4) complimentary accidental damage film replacements per calendar year** for a period of fifteen (15) years from the original installation date.

Covered accidental damage includes:

- Road impact damage, minor collisions, and accidental bumps
- Surface scratches and impact-related film damage

Coverage under this clause is limited solely to:

- Replacement Paint Protection Film material
- Professional removal and reinstallation labor performed by Ultimate Car Care Center

A full vehicle decontamination service is required during accidental damage panel replacements to ensure installation quality, finish uniformity, and proper surface preparation.

Standard Full Decontamination Fee: P2,500

Exclusions to Accidental Benefit

This accidental damage replacement benefit does **NOT** cover: vehicle repainting, paint correction, paintless dent repair (PDR), touch-up paint services, replacement of body panels or vehicle parts, structural/collision repair, mechanical repairs, or damage caused by neglect or improper maintenance. These services are considered third-party services and are not provided nor covered by Ultimate Car Care Center or the manufacturer of the Paint Protection Film.

MAINTENANCE & WARRANTY COMPLIANCE

The EVO accidental damage replacement benefit remains valid only while the original warranty remains active and in good standing. This benefit shall be considered void if the primary warranty has been voided, improper maintenance procedures are performed, recommended maintenance schedules are repeatedly ignored, or required maintenance inspections are skipped despite repeated follow-ups from Ultimate Car Care Center.

Maintenance schedules are generally recommended at **six (6) month intervals**. However, maintenance frequency may be shortened or extended depending on the vehicle's actual usage conditions, driving environment, storage conditions, mileage, and overall wear exposure. Maintenance intervals shall be discussed and determined collaboratively with the client based on observed vehicle condition and average maintenance data gathered by Ultimate Car Care Center.

A grace period of up to sixty (60) days may be allowed beyond the prescribed maintenance schedule unless otherwise specified. Failure to comply with the agreed maintenance requirements may result in immediate voiding of both the warranty and EVO accidental damage replacement privileges.

WARRANTY CLAIMS PROCEDURE

To initiate a warranty claim, please execute the following protocol:

1. Contact Ultimate Car Care Center directly.
2. Provide proof of installation and warranty documentation.
3. Submit clear photos and a detailed description of the concern.
4. Bring the vehicle for physical inspection if requested.

Warranty claims must be evaluated and approved prior to any repair or replacement work.

DISCLAIMER & TERMS

This warranty is limited solely to the repair or replacement of defective film products installed by Ultimate Car Care Center. Ultimate Car Care by Josh Reyes shall not be liable for incidental, indirect, special, or consequential damages including loss of vehicle use, transportation expenses, or diminished value claims. This warranty is non-transferable unless otherwise approved in writing.

Repaired, repainted, refinished, or previously damaged vehicle panels, whether disclosed or undisclosed prior to installation, are not covered under this warranty. Ultimate Car Care Center shall not be held liable for any peeling, lifting, cracking, paint failure, surface separation, or substrate failure occurring during installation, removal, warranty replacement, or throughout the ownership period where such failure is determined to be related to previous repairs, non-OEM paintwork, bodywork, refinishing procedures, improper curing, or manufacturer paint defects. Liability for such failures shall remain solely with the vehicle manufacturer, repair facility, body shop, paint shop, or third-party entity responsible for the previous repair or refinishing work.

Ultimate Car Care Center shall likewise not be liable for any Paint Protection Film material, labor time, or consumables used, consumed, damaged, or wasted as a result of failure of repaired or repainted panels.

ULTIMATE CAR CARE CENTER COMMITMENT

At Ultimate Car Care by Josh Reyes, our goal is not only to protect your vehicle, but to preserve its finish at the highest possible standard through professional installation, premium materials, and long-term customer support. Your vehicle deserves protection without compromise.